



## Hapa Preventive Maintenance Contract

Regular maintenance ensures a long life cycle, minimizes downtimes and preserves the value of your Hapa system.

Hapa offers a **basic flat rate preventive maintenance contract** including **3 maintenance intervals**. This allows you to plan the required maintenance and Hapa provides adequate manpower and spare parts. With the Hapa maintenance contract, you know the costs for the forthcoming operation period. It couldn't be easier.

### **YOUR BENEFITS**

- Maintenance package discount vs individual parts prices is up to 15%
- Maximize system reliability and availability
- Controlled and planned machine downtime
- Reduce spare parts inventory
- Achieve best possible print quality
- Preserve system performance and value

# Hapa Preventive Maintenance Contract



## SCOPE OF PREVENTIVE MAINTENANCE

- Overall system checkup and cleaning by an expert
- Exchange of wear and tear components
- Software adjustments and fine-tuning
- Recommissioning of machine including print test
- Employee skill assessment and training recommendation
- Professional machine assessment
- Recommendations on machine-specific modernizations and upgrades
- Overview of critical parts
- Detailed report of the state of the machine and preventive work done

The flat rate includes:

- Spare and wear parts replaced with standard maintenance
- Technician visit (at least one per year, depending on machine operating hours)
- Travel costs (flat rate Europe)

## CONDITIONS

Maintenance contracts are ideally set up after the start of operation of a Hapa system in order to achieve the greatest possible effect. A later start of a maintenance contract might require a checkup or revision prior to its start. Regular maintenance work according to the operator's service manual is not part of the scope of delivery.

The Hapa printer is designed for preventive maintenance intervals of 2'000 printing hours.

Therefore, the basis for a maintenance contract are the operating hours of the machine per year, e.g. maintenance performed at 2'000, 4'000 and 6'000 hours (the effective annual operating time in a pharmaceutical environment is between 1'800 - 2'200 hours).

## GET A QUOTE NOW

Benefit from preventive maintenance services and ensure the long-term return on investment of your system. We would be glad to send you a non-binding quote. Simply send an e-mail mentioning your Hapa system model and number to [service-sales@hapa.ch](mailto:service-sales@hapa.ch).

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